



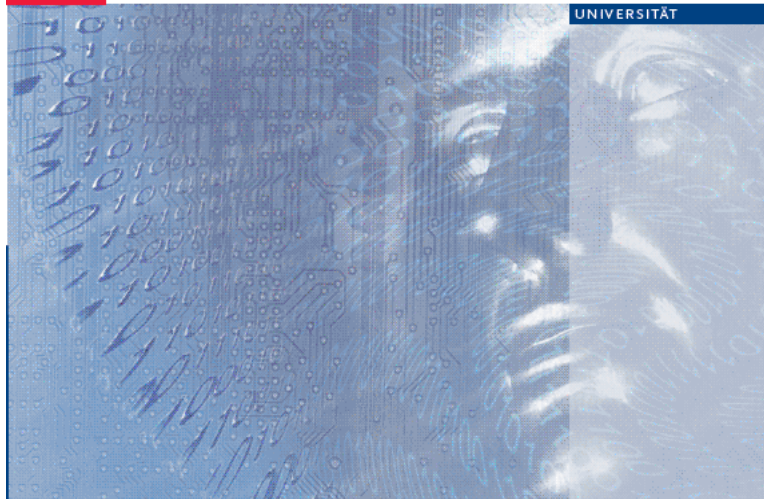
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FEDERAL MINISTRY
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t.

TRAUNER VERLAG

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SCHRIFTENREIHE
INFORMATIK

21

JOSEF MAKOLM ■ GERTI ORTHOFER (Eds.)

E-Taxation: State & Perspectives

E-Government in the field of Taxation:
Scientific Basis, Implementation, Strategies,
Good Practice Examples



INSTITUTE FOR INFORMATICS IN BUSINESS AND GOVERNMENT



Content & Aims

Silke Weiß



Agenda

1. E-Taxation

2. The new publication

3. The content of the book

- Scientific Basis
- Different Implementation Strategies
- International Good Practice Examples
- Austrian E-Taxation Solution

4. Aims





1. E-Taxation

- a fastly moving field of E-Government
- specific governmental service
- simplification and integration of E-Taxation processes by use of information and communication technology
- support tax authority processes
 - workflow systems
 - electronic record management
 - knowledge management
 - risk analysis
- stakeholder integration
- trans-organisational processes
 - organisational, semantic, technical interoperability

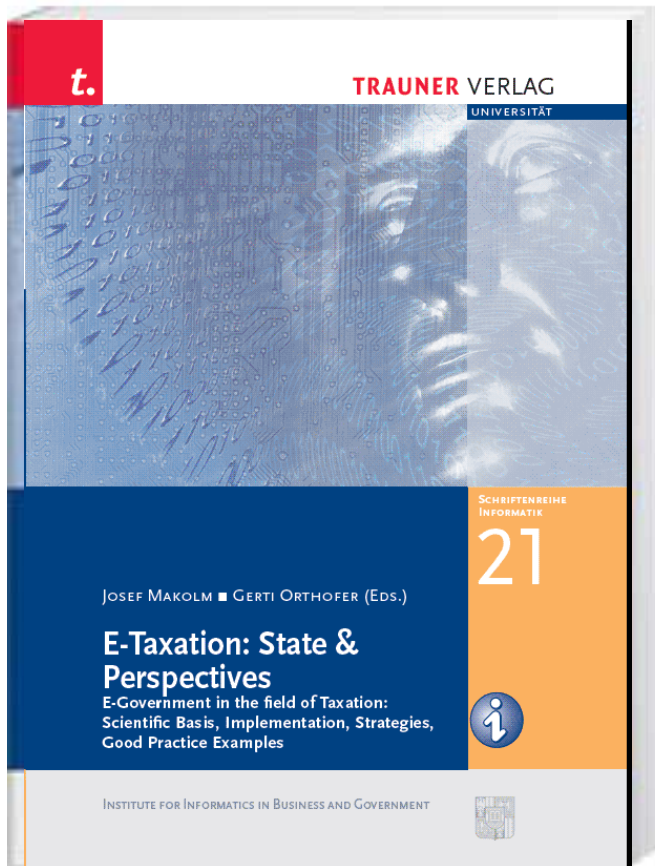




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2. The new publication



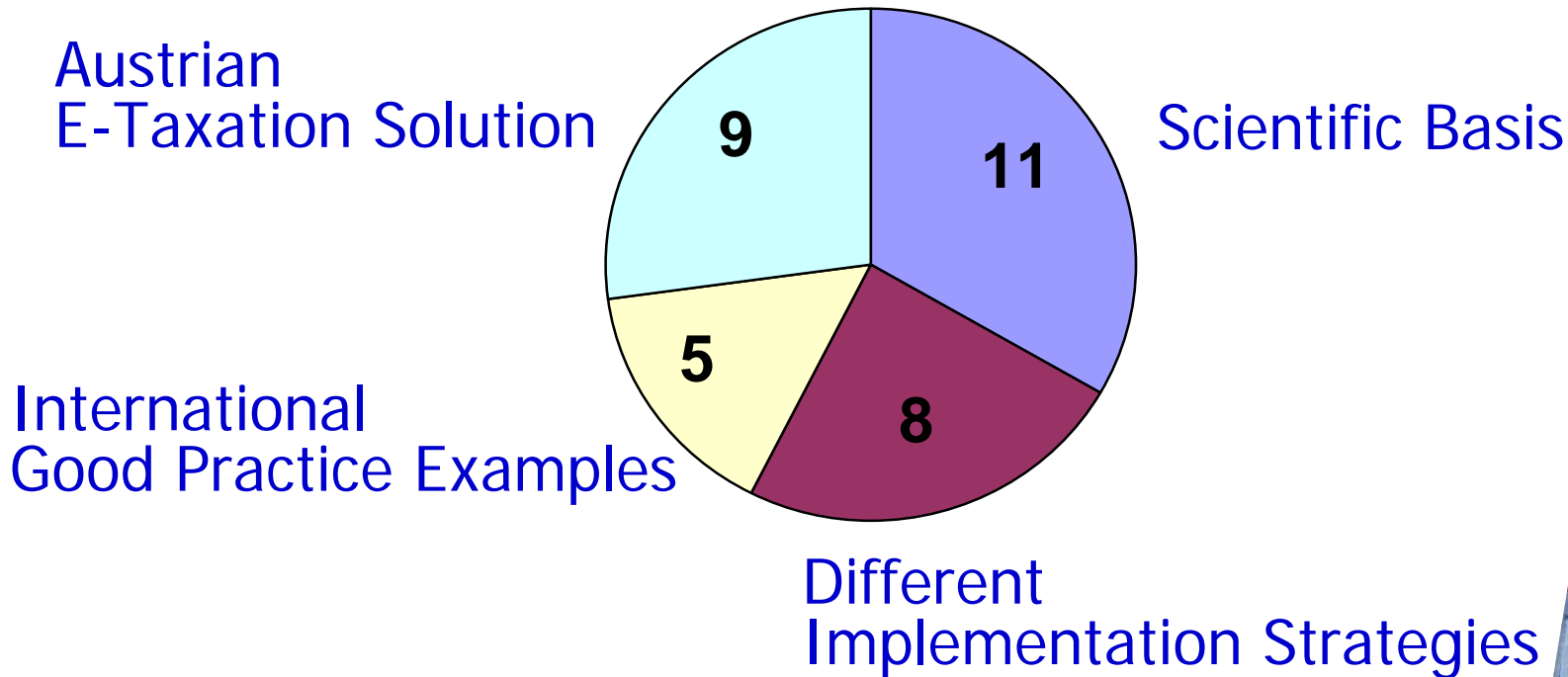
Josef Makolm, Gerti Orthofer (Eds.)

E-Taxation: State & Perspectives
E-Government in the Field of Taxation:
Scientific Basis,
Implementation Strategies,
Good Practice Examples

*1st edition 2007, 412 pages,
ISBN 978-3-85499-191-5, EUR 39,00*

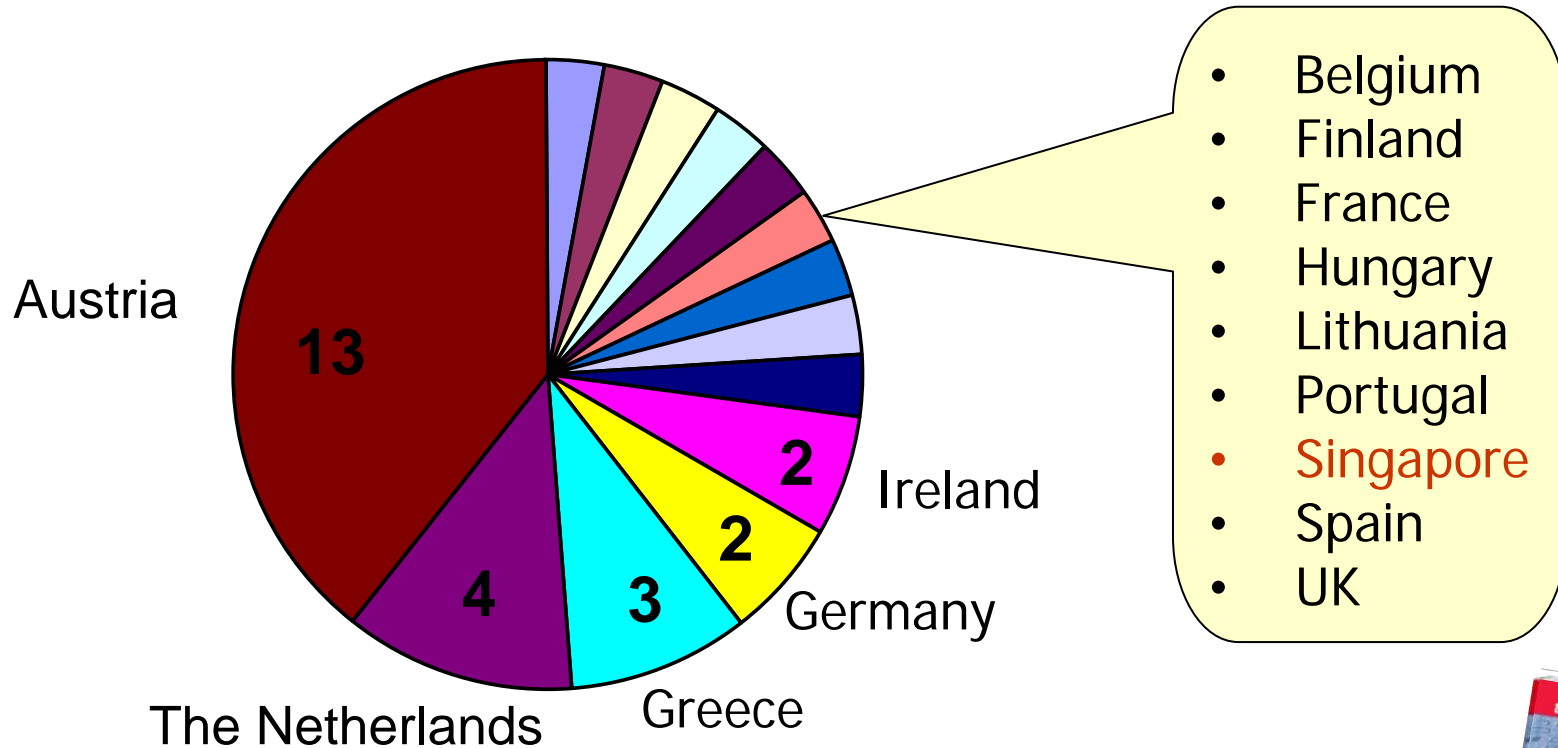
<http://www.iww.jku.at/news/taxation/>

3. Content of the book



33 Contributions

from 14 different nations





Scientific Basis (1/1)

- The Revenue Online Service in Ireland:
Best Practice & Website Service Quality
→ Regina Connolly
- International Income Taxation in the Digital Age:
Possible Ways to Go
→ Oleksander Pastukhov
- Two articles from Greece
 - Information infrastructures
 - Critical success factors for a Tax Web page





Scientific Basis (1/2)

- **SECTINO**

A Framework for the Modelling and Realization of Security Critical Workflows in E-Government

- **Two articles from the Netherlands**

- Reduction of the administrative burden
- More legislation oriented approach for process development

- **Driving E-Take-UP**

→ Author Ian Pretty
presented by Josef Makolm

- ...





Implementation Strategies (1/1)

- TYVI service of Finland
- System of Electronic Declaration in Lithuania
→ Rimantas Petrauskas
- Baden-Württemberg`s
Document Management System
- Electronic Tax Declaration in Hungary
→ Ivan Futo





Implementation Strategies (1/2)

- XML and E-Taxation
→ Larissa Naber
- The Danish e-Export Solution
- Revenue On-Line Service (ROS)
from Ireland
→ Maguire James and Hegarty Conor
- Trustworthy e-Invoice Services
→ Nineta Polemi

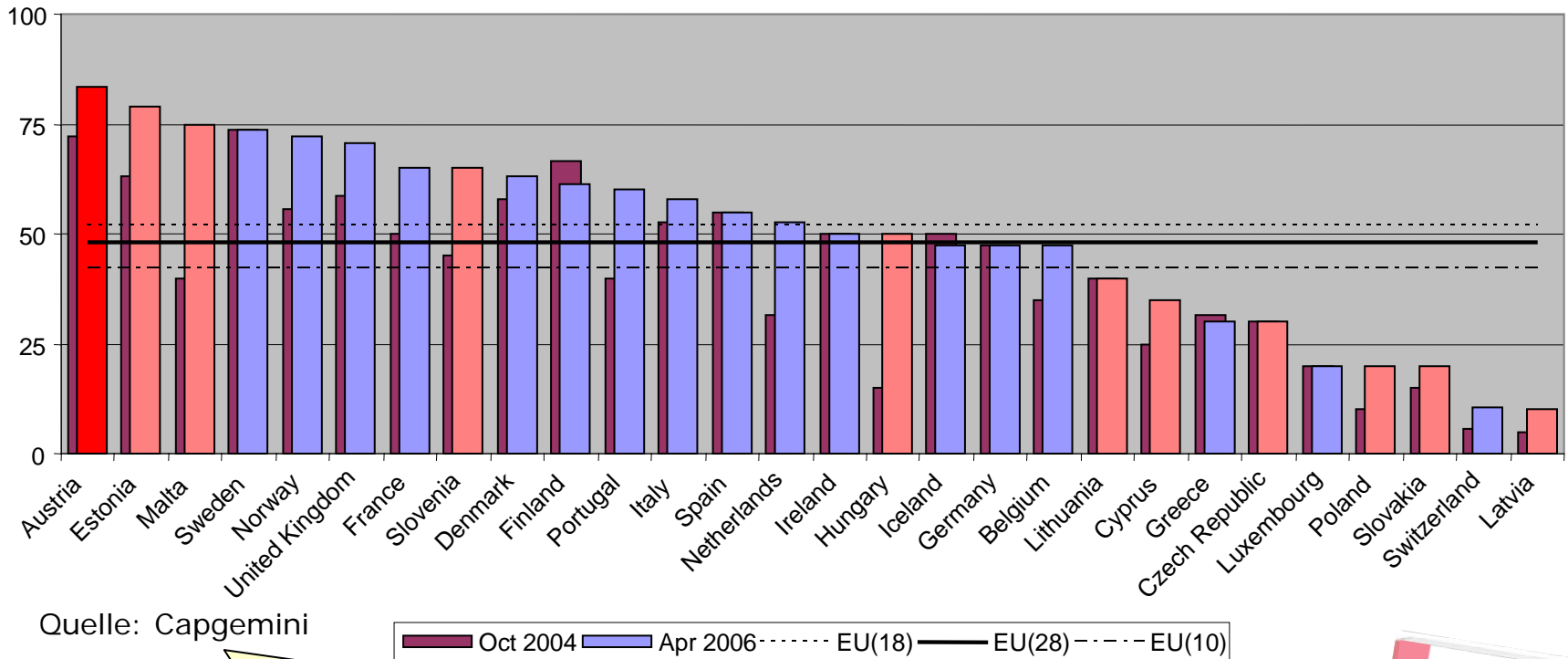


International Good Practice Examples

- Success Factors for Electronic Tax Filing in Singapore
- E-Taxation in Portugal: Good Practice and Perspectives
- Practical experiences in Spain
- Taxation in an E-Commerce Environment
- Accessibility in E-Taxation
→ [Franz Pühretmair](#)



E-Government Benchmarking 2006



FinanzOnline is the mostly used E-Government Transaktion System in Austria.



- IT-Supported Management of Taxation Processes
→ Arthur Winter
- FinanzOnline: Tax Office on the Internet
- The Austrian Municipal Tax Return through FinanzOnline



- Joint Audit of Wage-Related Taxes (GPLA)
- Technical Offensives against Illegal Employment and Social Security Fraud
- FinDok
- E-Finanz: Completely Redesign of the Austrian E-Taxation System



Austrians E-Taxation Solution

scientific background of FinanzOnline



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- Boundary Objects in E-Taxation:
A case-based analysis at the
Austrian Federal Ministry of Finance
- Holistic Approach, Stakeholder Integration
and Trans-organisational Processes:
Success Factors of FinanzOnline





4. Aims

- E-Taxation – international overview
- to activate international dialogue between science and practice
- to point out potential improvements



Workshop

E-Taxation: State & Perspectives



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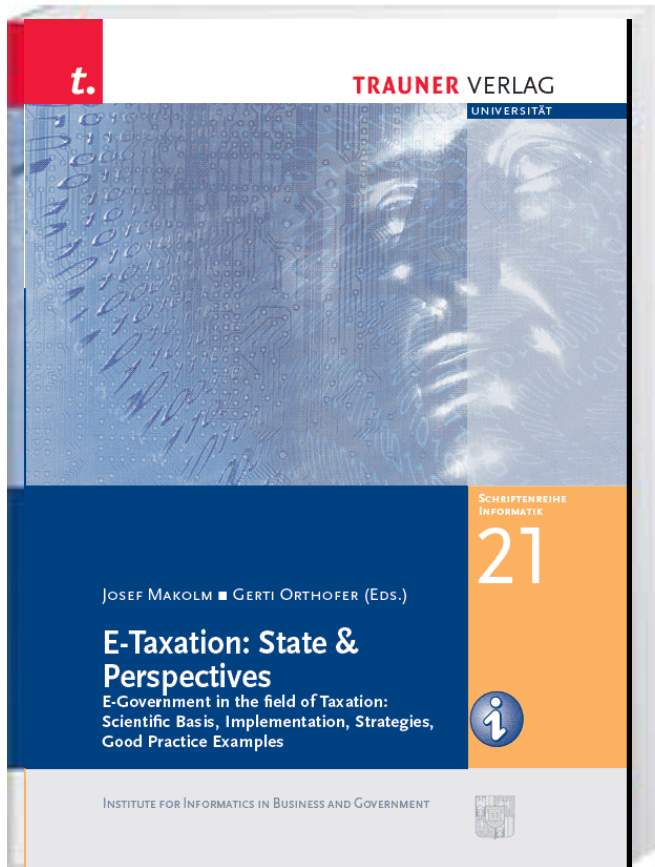


11.- 13. April 2007
@ eee|GovDays in Prague

1 keynote speech
DG Dr. Arthur Winter

12 international
speakers

Further informations



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<http://www.iwv.jku.at/news/taxation/>

Thank you
for your attention

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