Agenda

1. E-Taxation

2. The new publication

3. The content of the book
   - Scientific Basis
   - Different Implementation Strategies
   - International Good Practice Examples
   - Austrian E-Taxation Solution

4. Aims
1. E-Taxation

- a fastly moving field of E-Government
- specific governmental service
- simplification and integration of E-Taxation processes by use of information and communication technology
- support tax authority processes
  - workflow systems
  - electronic record management
  - knowledge management
  - risk analysis
- stakeholder integration
- trans-organisational processes
  - organisational, semantic, technical interoperability
2. The new publication

Josef Makolm, Gerti Orthofer (Eds.)

E-Taxation: State & Perspectives
E-Government in the Field of Taxation: Scientific Basis, Implementation Strategies, Good Practice Examples


http://www.iwv.jku.at/news/taxation/
3. Content of the book

- Austrian E-Taxation Solution
  - 9
- Scientific Basis
  - 11
- International Good Practice Examples
  - 5
- Different Implementation Strategies
  - 8

E-Taxation: State & Perspectives
33 Contributions
from 14 different nations

- Belgium
- Finland
- France
- Hungary
- Lithuania
- Portugal
- Singapore
- Spain
- UK

Austria
13

The Netherlands
4

Greece
3

Ireland
2

E-Taxation: State & Perspectives
Scientific Basis (1/1)

• The Revenue Online Service in Ireland: Best Practice & Website Service Quality
  → Regina Connolly

• International Income Taxation in the Digital Age: Possible Ways to Go
  → Oleksander Pastukhov

• Two articles form Greece
  - Information infrastructures
  - Critical success factors for a Tax Web page
Scientific Basis (1/2)

- **SECTION**
  A Framework for the Modelling and Realization of Security Critical Workflows in E-Government

- **Two articles from the Netherlands**
  - Reduction of the administrative burden
  - More legislation oriented approach for process development

- **Driving E-Take-UP**
  → Author Ian Pretty presented by Josef Makolm

- ...
Implementation Strategies (1/1)

• TYVI service of Finland

• System of Electronic Declaration in Lithuania
  ➔ Rimantas Petrauskas

• Baden-Württemberg`s Document Management System

• Electronic Tax Declaration in Hungary
  ➔ Ivan Futo
Implementation Strategies (1/2)

- XML and E-Taxation
  → Larissa Naber

- The Danish e-Export Solution

- Revenue On-Line Service (ROS) from Ireland
  → Maguire James and Hegarty Conor

- Trustworthy e-Invoice Services
  → Nineta Polemi
International Good Practice Examples

- Success Factors for Electronic Tax Filing in Singapore
- E-Taxation in Portugal: Good Practice and Perspectives
- Practical experiences in Spain
- Taxation in an E-Commerce Environment
- Accessibility in E-Taxation → Franz Pühretmair
FinanzOnline is the mostly used E-Government Transaktion System in Austria.
Austrians E-Taxation Solution

FinanzOnline

• IT-Supported Management of Taxation Processes
  → Arthur Winter

• FinanzOnline: Tax Office on the Internet

• The Austrian Municipal Tax Return through FinanzOnline
Austrians E-Taxation Solution
Annexis Systems

- Joint Audit of Wage-Related Taxes (GPLA)
- Technical Offensives against Illegal Employment and Social Security Fraud
- FinDok
- E-Finanz: Completely Redesign of the Austrian E-Taxation System
Austrians E-Taxation Solution
scientific background of FinanzOnline

• Boundary Objects in E-Taxation:
  A case-based analysis at the
  Austrian Federal Ministry of Finance

• Holistic Approach, Stakeholder Integration
  and Trans-organisational Processes:
  Success Factors of FinanzOnline
4. Aims

→ E-Taxation – international overview

→ to activate international dialogue between science and practice

→ to point out potential improvements
Workshop
E-Taxation: State & Perspectives

@ eee|GovDays in Prague

1 keynote speech
DG Dr. Arthur Winter

12 international speakers

http://www.ocg.at/egov/egovdays.html
Further informations

http://www.iwv.jku.at/news/taxation/

Thank you for your attention

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